



AV Party Rentals

EVERYTHING FROM TEASPOONS TO TENTS - SINCE 1968

Shasta Chocolate Fountain Operation & Cleaning Information



OPERATION

IMPORTANT NOTE:

Thick product is the number one cause for problems. Use Sagra Chocolate for no issues.

Please prepare product per product specifications. When reusing product from a previous day, it must be thin and have no clumps. If the product burns or appears clumpy in fountain, dispose of product, clean fountain and restart melting process. Running the fountain with clumpy or thick product can cause motor failure that is not covered under warranty.

Step 1 - Preheat Fountain

Preheat the fountain to 150-170°F depending on product instructions. You can do this by turning on the heat switch and turning the thermostat until the arrow is aligned with the set temperature.

Running hotter than 170°F for extended periods can cause burning.

Step 2 - Add Melted Product

Following product instructions, add 3-5 bags of smooth, melted product into the bowl of the fountain. We recommend you pre-melt the chocolate before pouring it into the fountain. To do this, place up to 2 bags in microwave and heat on 1/2 power for approximately 2 minutes. Remove bag and massage it. Repeat in 30 second intervals until completely melted (see instructions on bag). When using chocolate other than what is included with your fountain, you may need to add 1/4 cup of cocoa butter or vegetable oil to avoid strain on auger or motor. If adding old product, make sure product is completely thin, melted and smooth.

Step 3 - Start Fountain

Turn on the motor switch and the product will be fed to the top of the fountain where it will flow down. Please see below Operation Tips should there be any problems during this step.

Visit Our Large Showroom:

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IMPORTANT OPERATION TIPS

- ★ Make sure product is always thin, smooth and has no clumps.
- ★ Never run fountain higher than 170°F or lower than 150°F.
- ★ Vibration is usually caused by loose bowl or tiers.
- ★ On humid days, an additional 1/4 cup of vegetable oil may help with thick product.
- ★ Do not overfill fountain (max 5 bags) or product will harden on edges.
- ★ Before calling, check fountain first by cleaning and running fountain dry.
- ★ If running properly dry, attempt with fresh product again.

CLEANING

Before Cleaning:

- ★ Always unplug the power cord from the electrical outlet before cleaning the fountain. Never permit electrical cord to come into contact with water.
- ★ Do not use abrasive scouring pads or powders to clean the fountain as they can scratch the finish.

To Clean:

Step 1

Turn off the fountain motor and heat. Next, remove the power cord.

Step 2

Remove top hat and place in large container.

Step 3

Scrape chocolate from the tier set into the bowl with a spatula. Remove the tier set by turning CLOCKWISE (to the right) until the tier set is separated from the fountain. This will also release the auger. Place both pieces in container to be cleaned.

Step 4

Pour any remaining chocolate, without removing the bowl, from the bowl directly into the garbage (two people suggested). Any leftover product can be reused at your discretion. Only keep product that is thin and smooth for following day. Clumpy product should not be saved.

Step 5

Hand wipe base and bowl with non-scratching sponge. Do not submerge the base or spray water in vents. The bowl should not be removed for cleaning - only for seal replacement.

IMPORTANT CLEANING TIPS

- ★ No water should go inside the vents or base
- ★ Do not remove bowl during cleaning.
- ★ Don't scratch the fountain with tools or rough sponges.
- ★ Do not use harsh chemicals - dish soap and water is adequate.

NOTE: In order to receive the return of your cleaning deposit, the fountain (including the bowl, tower and auger), must be rinsed free of chocolate.

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